

Fernanda Example

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Education

Florida State University, Tallahassee, FL

Bachelor of Science in Criminology and Psychology (Double Major)

Expected Graduation: May 2027

GPA: 3.7

Relevant Coursework: Criminal Justice Systems, Statistical Methods in Psychology, Research Design, Abnormal Psychology

Skills

- **Technical:** Case Study Analysis, SPSS (Statistical Software), Research Methodologies, Microsoft Office
- **Soft:** Resilience, Extreme Resourcefulness, Bilingual (Spanish/English), Conflict Resolution, Grit

Experience

Server, Suwannee Dining Hall, FSU

Part-Time, August 2024 – Present

- Managed high-volume customer service in a fast-paced environment, resolving conflicts and ensuring satisfaction for 200+ diners per shift
- Utilized conflict resolution skills from psychology coursework to handle team and customer issues, improving shift efficiency

Retail Associate, Local Store, Tallahassee, FL

Summer 2023 – July 2024

- Conducted inventory analysis using Microsoft Office, reducing stock discrepancies by 15%
- Applied bilingual skills to assist diverse customers, enhancing sales in Spanish-speaking demographics

Research Assistant, FSU Criminology Department

Volunteer, January 2025 – Present

- Analyzed case studies and data using SPSS, contributing to a published paper on social advocacy topics
- Supported research methodologies for projects on federal law enforcement trends

Activities & Honors

- First-Generation College Student Scholar
- Member, FSU Latin American Student Association